



Project

GLOW



June 2020

A newsletter to inform and help the community find the resources they need to succeed!!

Provincial Release on Lifting Restrictions

The Provincial government has announced two phases of safe restoration of services. Phase one (1) which was implemented on May 4, 2020 and Phase two (2) will be implemented on June 1, 2020

For more information on services reopening, check the Government of Manitoba website at:

<https://www.gov.mb.ca/covid19>

Online Banking Services

Winnipeg Housing Rehabilitation Corporation is pleased to announce our online banking option for rental payments!

Online banking is a convenient and paperless method that will allow you to remit rental payments to Winnipeg Housing Rehabilitation Corporation through your online banking institution easily and securely.

This option should help to reduce the hassle of having to come to our corporate office to pay for rent by either cash, cheque, debit, and/or money order.

To Sign up, please go to our website at <https://www.whrc.ca/>.

Under "Tenant Information", click on "Online payment tab", you will be prompted to an online form where you will need to provide your unit number and building address, along with your full name and email address.

Our staff at WHRC will respond to you through email with our Tenant Pay number that will allow you to remit payment through your online banking institution.

WHRC OFFICE

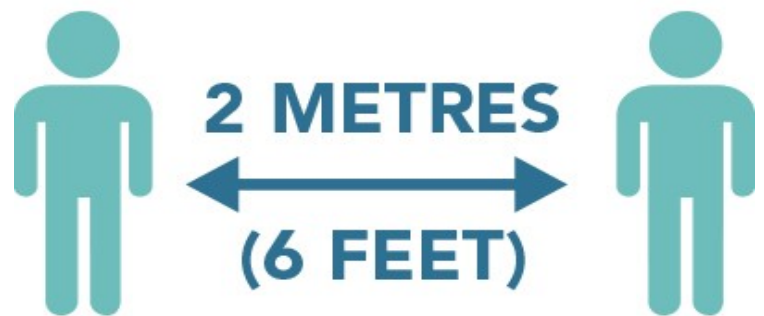
Winnipeg Housing Rehabilitation Corporation (WHRC) will re-open the office to the public on Monday, June 8, 2020.

Office hours will continue to be as follows:

Monday – Friday from 8:30 a.m. – 4:30 p.m. closed for lunch from 12:00 p.m. – 1:00 p.m.

WHRC will continue to follow public health guidelines. Please be aware of the following if you come to the office:

- Social Distancing Requirements (6 feet apart).



- Only one (1) person (or couple/family) will be allowed in the office at a time.
- Please wait in the designated area as marked on the floor and respect social distancing requirements.
- Hand sanitizer will be available in the reception area – please use.
- If you have an appointment – please contact the individual that you made the appointment with and let them know that you are at the office.

Programming at Sites (Tenant Resource Coordinators)

The Tenant Resource Coordinators will start planning programming for sites. The following will be required to ensure that we follow Public Health orders and keep all tenants safe.

- Participants will be informed of physical distancing, hand hygiene, and cough etiquette requirements.
- Maintain lists of participants for 21 days to ensure appropriate public health follow-up can take place if a participant be exposed to COVID-19 during these activities.
- Set-up space (e.g. chairs, tables) to allow for physical distancing.
- Group activities, limiting group sizes to no more than 25 people indoors
- Limit the amount of time of interactions and group activities.
- Practice hand hygiene – hand sanitizer will be available.

Laundry Room



Winnipeg Housing would like to remind you that the laundry rooms in your buildings are shared spaces.

Therefore, we ask that you clean up after yourselves, by putting used dryer sheets and lint in the garbage.

Please do not leave them in the machines or on the floor.

Please remember social distancing and regular hand washing while in all common areas including the laundry room.

Elevator Guidelines

- Keep 2 metres apart from others
- Limit number of people per elevator



Friendly Reminder

Please be reminded to include your name and address if are paying your rent using the following methods:

- Cheque from the bank
- Money order
- Bank draft

Air Conditioners



The summer months can be very hot and it is nice to have an air conditioner. In order to have one in your apartment, you must purchase the air conditioner and have it installed by Winnipeg Housing's contractor, IFIX @ **204-772-5673**.

If not installed by IFIX, your property manager can request that the air conditioner be removed.

Please remember it is also your responsibility to have the air conditioner removed in the fall.

Contact

Have a question about available resources?

Contact Fiona:

Phone: 204-560-2470

Email: fclarke@whrc.ca

**Project Glow is sponsored by
Winnipeg Housing Rehabilitation
Corporation.**

**Phone: 204-949-2880 Website:
www.whrc.ca**

