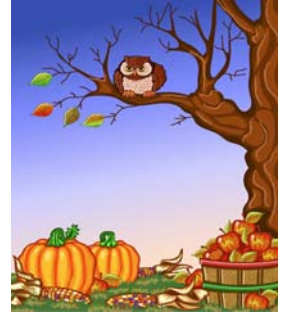




Project **GLOW**



October 2020

A newsletter to inform and help the community find the resources they need to succeed!!



Please note: WHRC will be opening at 9:30 am on Tuesday, October 13, 2020.



WHRC will be closed on Monday, October 12, 2020 for Thanksgiving



Office Hours 8:30am–4:30pm

Please note the office at 60 Frances Street is now open from 12:00pm–1:00pm. Please note we are open for rent payments and general inquiries only. If you need to speak with a property manager please call to make an appointment. Call emergencies into our office at 204-949-2880.

Online Banking Services

Online banking options for rental payments is available. This option should help to reduce the hassle of coming to our office and waiting in line to pay for rent.

To Sign up, please visit our website at <https://www.whrc.ca>.

Under “Tenant Information”, click on “Online payment tab”, you will be prompted to an online form where you need to provide your unit number, building address, full name, and email address.

Annual Income Renewals

Annually WHRC is required to deliver to each tenant an income renewal package that requests tenants provide the office with verification of their current income and a copy of their Certified Income Tax.

The package is delivered 4 months prior to the expiry date of each tenant’s current rent. Tenants have **1 month** to provide the required information so WHRC can calculate the new rental rate. Should the information not be submitted prior to the “**Due Date**” you could be charged market rent.

Market rents are currently as listed below:

Bachelor-\$669.00/month
1 bedroom-\$964.00/month
2 bedroom-\$1,204.00/month
3 bedroom-\$1,267.00/month
4 bedrooms-\$1,440.00/month



Lease Reminder

For January 1, 2021 LEASE RENEWAL

Please forward immediately to WHRC any lease renewals due back September 30, 2020.

Market rent charges will not be reversed.

If you need help with your lease renewal, please contact your Tenant Resource Coordinator.

Manitoba Government Update on Rent

Effective October 1, 2020 landlords are able to serve evictions and charge late fees on rent not paid on time. Rent increases that took place earlier will now be effective. Fees will not apply to outstanding rent accumulated during the rent freeze. Please contact your Property Manager to make payment arrangements for rent arrears.

Fire Safety

October 4-10 is fire prevention week in Canada. The focus of the week is on cooking safety and preventing kitchen fires at home. The National Fire Prevention Association have help tips on creating a kid-free zone in the kitchen, how to extinguish a small fire, staying focused and alert while cooking, and more. For more information, visit: <https://catalog.nfpa.org/Fire-Prevention>

Below are other tips to help guide you to maintaining your safety:

- Do NOT place large items outside by the dumpster. Call 311 and arrange a pickup time.
- Keep all exits to your apartment clear of items. This includes windows, doors and balconies.
- Do not store flammable materials in your apartment. Examples of flammable materials are paint thinner, solvents, propane tanks or gasoline.
- Regularly recycle old newspapers they are a fire hazard.
- Reduce clutter and boxes stacked towards the ceiling. In the case of a fire they can fall, cause injury, and block your exit or will prevent firefighters from reaching you.
- Make sure you know what to do in case of fire. If you live in an apartment building you will find fire safety and evacuation information on each floor.
- Know at least two exits for your building in the case one is blocked by fire. Make sure all family members are aware of exits.
- If you have mobility issues, contact your property manager in writing so information can be provided to the fire department when they arrive on the site.
- If you hear a fire alarm, leave right away! Waiting puts you and your family, as well as fire fighters, at risk.
- Do not tamper with your smoke alarm. Winnipeg Housing will inspect them annually. It is illegal to remove, cover, or disable the smoke alarm.
- Keep your stove, oven and toaster clean and use the exhaust fan to reduce “false alarms”.
- Do not leave food cooking on the stovetop unattended.
- Do not try and fight a fire on your own. Leave it to the fire department and get your family out of the building.
- Never re-enter a building that is on fire. That puts you and the fire department at serious risk.
- In the case of a fire, stay close to the floor, smoke is thicker higher up.
- If you touch your door handle and it is hot, do not exit the apartment. Stuff a blanket at the base of the door and go to the window and call for help.

Contact Have a question about available resources?

Victoria Skovrlj: Tenant Resource Coordinator
Phone: 204-949-2896
Email: vskovrlj@whrc.ca

Ewa Wadowska: Tenant Resource Coordinator
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**Project Glow is sponsored by
Winnipeg Housing Rehabilitation
Corporation.**

Phone: 204-949-2880 Website:

